RESULTATS AUDIT 1	OUI	NON	NA	RESULTATS AUDIT 2	OUI	NON
QUESTION 1	59%	18%			97%	2%
QUESTION 2	50%	23%			72%	3%
QUESTION 3	50%	22%			72%	2%
QUESTION 4	66%	5%			72%	2%
QUESTION 5	82%	2%			82%	1%
QUESTION 6	26%	53%			61%	3%
QUESTION 7	80%	0%			80%	3%
QUESTION 8	28%	26%			53%	4%
QUESTION 9	33%	6%			58%	5%
QUESTION 10	27%	0%	Non applicable +++		55%	3%
QUESTION 11	18%	44%			30%	44%
QUESTION 12	58%	4%			78%	3%
QUESTION 13	83%	0%			83%	0%
QUESTION 14	54%	5%			63%	0%
QUESTION 15	44%	14%			60%	3%
QUESTION 16	72%	6%			72%	5%
QUESTION 17	58%	16%			75%	3%
QUESTION 18	75%	7%			83%	3%
QUESTION 19	63%	6%			72%	2%
QUESTION 20	53%	12%			68%	1%
QUESTION 21	58%	3%			63%	1%
QUESTION 22	55%	8%			82%	2%
QUESTION 23	48%	26%			63%	5%
QUESTION 24	55%	0%			65%	0%
QUESTION 25	55%	5%			65%	5%
QUESTION 26	70%	0%			74%	0%
QUESTION 27	44%	15%			61%	5%

## CONCLUSION

Très nette amélioration pour 85% des questions.

Pour les 15% restants, résultats identiques déjà très performants.